



BABY GATEWAY

Newborn Enrollment Program

A PROGRAM OF  **FIRST 5**
SANTA CRUZ COUNTY

Santa Cruz County has seen a gratifying increase in the percentage of children insured; however, gaps in health coverage remain. One common gap occurs when the newborn leaves the hospital and coverage under the mother's Medi-Cal (MC) runs out. The Baby Gateway Newborn Enrollment Program aims to close this gap. Newborn Enrollment Coordinators are on sight at local Prenatal Units (Dominican, Sutter, and Watsonville Hospitals) 5 days per week to help enroll eligible infants into Medi-Cal.

The Newborn Enrollment Coordinator (NEC) assists with:

- Enrolling a MC covered mother's newborn into MC.
The completed form allows newborns to access full-scope MC coverage for one year.
- Adding the newborn to the family's existing CalFresh case.
- Connecting the newborn to a Primary Care Physician.
- Helping new moms make their baby's first well-visit appointment.
NEC keeps an updated list of doctors who are accepting new MC patients.
- Completing form to connect newborn with a school id and Semillitas college savings account.

The Newborn Enrollment Coordinator provides moms with:

- First 5 Kit for New Parents. All mothers (with MC and Privately Insured) will receive a Kit for New Parents. Kit provides a book, "What To Do When Your Baby Gets Sick," California Parent Guide, and Informational flyers about Lead, Poison Control, Immunizations, Triple P, 211, Text 4 Baby, Health Insurance, Oral Health, and two bilingual books.



How can you help?

- Advise MC mothers that the NEC will visit them in their room before they are discharged to link their newborn to their MC case.
- If the mom is discharged over the weekend, please advise her that she will get a call from NEC to fill out paperwork over the phone. You can also provide Mom with NEC's phone number. (See below)
- If mom plans to deliver at Sutter, advise mom that she must sign consent at admitting to be able to be seen by NEC.

For questions regarding an enrollment completed at:

- **Watsonville Community Hospital:** Call Laura Sotelo (NEC) at (831)761-5670
- **Sutter Maternity and Surgery Center:** Call Alicia Zenteno (NEC) at (831) 465-2210
- **Dominican Hospital:** Call Maribel Pedroza (NEC) at (831) 465-2202

All other questions: Call Alicia Fernandez (Health Outreach and Enrollment Manager) at (831) 465-2209 or email afernandez@first5scc.org