

LEGAL SERVICES MATRIX

Agencies and Program(s)	Types of legal issues this program addresses	Types of legal services this program provides	Eligibility/Participation requirements & Target Populations	Waiting list and typical wait time	Fees or payment options	Hours, Locations & Contact Information for Referrals
AGENCY: CALIFORNIA RURAL LEGAL ASSISTANCE						
<p>California Rural Legal Assistance</p> <p>Private non-profit law office which provides free legal services to low income persons.</p>	<input checked="" type="checkbox"/> Civil Rights <input checked="" type="checkbox"/> Consumer Protection <input checked="" type="checkbox"/> Debt, Credit, Identity Theft <input checked="" type="checkbox"/> Education <input checked="" type="checkbox"/> Financial Security (including Public Benefits) <input checked="" type="checkbox"/> Housing Problems <input checked="" type="checkbox"/> Labor & Employment <input checked="" type="checkbox"/> Small Claims	<input checked="" type="checkbox"/> Advice Clinics <input checked="" type="checkbox"/> Advocacy <input checked="" type="checkbox"/> Assist with court forms <input type="checkbox"/> Computers for filling out or creating court forms <input type="checkbox"/> Consultation <input checked="" type="checkbox"/> Consumer Education <input checked="" type="checkbox"/> Representation <input checked="" type="checkbox"/> Self-help Resources	<p>Eligibility/Participation:</p> <input type="checkbox"/> No requirements <input type="checkbox"/> Appointment required <input checked="" type="checkbox"/> U.S. residency required	<p>C.R.L.A. has an office in Santa Cruz and another in Watsonville. Specific hours are designated for intake of new clients in each office. Each caseworker prioritizes cases based on the issues involved and the urgency of the situation. We request that clients contact us for further information before coming to intake. We have some discretion to accept cases outside of our primary priority areas. We make frequent referrals to other agencies and resources.</p>	<input checked="" type="checkbox"/> No fees <input type="checkbox"/> Sliding scale fee <input type="checkbox"/> Flat fee \$_____ <input type="checkbox"/> Hourly rate \$_____ <input checked="" type="checkbox"/> Other: <u>Clients must be income eligible and will be screened prior to intake for income, residency, and conflicts. Some exclusions from standard "income" apply.</u>	<p>Days: M - F Hours: 8:30-12 & 1-5 Locations: 501 Soquel Ave., Ste. D Santa Cruz 95062</p> <p>21 Carr St. Watsonville 95076</p> <p>Contact Person(s): Janet Dollar: 724-2253 Joe Vela: 458-1089</p>
AGENCY: COMMUNITY ACTION BOARD						
<p>Santa Cruz County Immigration Project</p> <p>Free general information regarding immigration topics.</p>	<input checked="" type="checkbox"/> Immigration	<input type="checkbox"/> Advice Clinics <input checked="" type="checkbox"/> Advocacy <input type="checkbox"/> Assist with court forms <input type="checkbox"/> Computers for filling out or creating court forms <input checked="" type="checkbox"/> Consultation <input type="checkbox"/> Consumer Education <input type="checkbox"/> Representation <input type="checkbox"/> Self-help Resources <input checked="" type="checkbox"/> Other: <u>Citizenship classes</u> <input checked="" type="checkbox"/> Other: <u>I-9 compliance information for employers and employees</u>	<p>Eligibility/Participation:</p> <input type="checkbox"/> No requirements <input type="checkbox"/> Appointment required <input type="checkbox"/> U.S. residency required		<input checked="" type="checkbox"/> No fees <input type="checkbox"/> Sliding scale fee <input type="checkbox"/> Flat fee \$_____ <input type="checkbox"/> Hourly rate \$_____ <input type="checkbox"/> Other: _____	<p>Days: M - F Hours: 9:30-12 & 1-4 Locations: 406 Main St., Ste. 217 Watsonville 95076</p> <p>Contact Person: Doug Keegan: 724-5667</p>

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AGENCY: SANTA CRUZ COUNTY SUPERIOR COURT						
<p>Self Help Center/Family Law Facilitator</p> <p>Under the Self Help Center is the following: Family Law Facilitator, Small Claims Advisor, CEAP – Conservatorship Elder Abuse Program</p>	<p><input checked="" type="checkbox"/> Child Custody & Visitation <input checked="" type="checkbox"/> Child Support <input checked="" type="checkbox"/> Conservatorship <input checked="" type="checkbox"/> Family Law <input checked="" type="checkbox"/> Guardianship <input checked="" type="checkbox"/> Housing Problems (Landlord/Tenant) <input checked="" type="checkbox"/> Restraining Orders <input checked="" type="checkbox"/> Small Claims <input checked="" type="checkbox"/> Other (describe): <u>Name Change, Community Referrals</u></p>	<p><input type="checkbox"/> Advice Clinics <input type="checkbox"/> Advocacy <input checked="" type="checkbox"/> Assist with court forms <input checked="" type="checkbox"/> Computers for filling out or creating court forms <input type="checkbox"/> Consultation <input type="checkbox"/> Consumer Education <input type="checkbox"/> Representation <input checked="" type="checkbox"/> Self-help Resources</p>	<p>Eligibility/Participation: <input checked="" type="checkbox"/> No requirements* <input type="checkbox"/> Appointment required <input type="checkbox"/> U.S. residency required</p> <p>Target Populations: <input type="checkbox"/> Low-income <input type="checkbox"/> Migrant workers</p> <p>* Assistance is available for any self-represented customer. Customer is referred out to private attorney/lawyer when issue is complex.</p>	<p>We operate on a first come first serve basis. We help customers understand their legal options, provide community referrals, provide court forms and a place to complete court forms. We will then review their forms and make photocopies.</p>	<p><input checked="" type="checkbox"/> No fees* <input type="checkbox"/> Sliding scale fee <input type="checkbox"/> Flat fee \$_____ <input type="checkbox"/> Hourly rate \$_____ <input type="checkbox"/> Other: _____</p> <p>* There are limits on how many forms can be printed and how much will be photocopied.</p>	<p>Days: See flyer Hours: See flyer Location: 1 Second St., Room 301 Watsonville 95076</p> <p>Public Phone Line: 786-7200 or 420-2200</p> <p>Agencies may contact Sasha Morgan, Self Help Center Manager: 786-7335 (private line, not for public use) or sasha.morgan@santacruzcourt.org</p>
<p>Law Library</p> <p>The law library is a public library which provides legal reference materials for people interested in researching legal issues. We provide reference help but do not provide legal advice.</p>	<p><input checked="" type="checkbox"/> Other: <u>All legal issues via print/online materials</u></p>	<p><input type="checkbox"/> Advice Clinics <input type="checkbox"/> Advocacy <input type="checkbox"/> Assist with court forms <input checked="" type="checkbox"/> Computers for filling out or creating court forms <input type="checkbox"/> Consultation <input type="checkbox"/> Consumer Education <input type="checkbox"/> Representation <input checked="" type="checkbox"/> Self-help Resources</p>	<p>Eligibility/Participation: <input checked="" type="checkbox"/> No requirements <input type="checkbox"/> Appointment required <input type="checkbox"/> U.S. residency required</p> <p>Target Populations: <input type="checkbox"/> Low-income <input type="checkbox"/> Migrant workers</p>	<p>None</p>	<p><input type="checkbox"/> No fees <input type="checkbox"/> Sliding scale fee <input type="checkbox"/> Flat fee \$_____ <input type="checkbox"/> Hourly rate \$_____ <input checked="" type="checkbox"/> Other: <u>20¢ per page to copy library materials</u></p>	<p>Days: M - F Hours: 8:00 - 5:00 Location: 701 Ocean St., Rm 70 Santa Cruz 95060 Phone: 420-2205</p>

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AGENCY: WATSONVILLE LAW CENTER						
<p>Legal Clinics</p> <p>Provides free legal services focused on issues related to worker rights, consumer protection and barriers to employment.</p>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Child Custody & Visitation <i>(for Santa Cruz County CalWORKs participants only)</i> <input checked="" type="checkbox"/> Consumer Protection <input checked="" type="checkbox"/> Debt, Credit, Identity Theft <input checked="" type="checkbox"/> Small Claims <i>(for Consumer and Wage Claim issues only)</i> <input checked="" type="checkbox"/> Workers' Compensation <input checked="" type="checkbox"/> Other: <u>Mortgage Foreclosure Clinics (quarterly)</u> <input checked="" type="checkbox"/> Other: <u>Wage Claims</u> <input checked="" type="checkbox"/> Other: <u>Telecom consumer dispute resolution assistance</u> 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Advice Clinics <input checked="" type="checkbox"/> Advocacy <input type="checkbox"/> Assist with court forms <input type="checkbox"/> Computers for filling out or creating court forms <input checked="" type="checkbox"/> Consultation <input checked="" type="checkbox"/> Consumer Education <input checked="" type="checkbox"/> Representation <input type="checkbox"/> Self-help Resources <input checked="" type="checkbox"/> Other: <u>Financial Literacy</u> <input checked="" type="checkbox"/> Other: <u>Referrals to other legal resources</u> <input checked="" type="checkbox"/> Other: <u>Assistance with consumer claims to State and Federal consumer protection and law enforcement agencies</u> 	<p>Eligibility/Participation:</p> <ul style="list-style-type: none"> <input type="checkbox"/> No requirements <input checked="" type="checkbox"/> Appointment required <input type="checkbox"/> U.S. residency required <input checked="" type="checkbox"/> Other: <u>Income and legal conflict screening</u> <input checked="" type="checkbox"/> Other: <u>Child Custody & Visitation services are provided to Santa Cruz County CalWORKs participants only</u> <p>Target Populations:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Low-income <i>(must be resident of Santa Cruz, Monterey or San Benito County)</i> <input checked="" type="checkbox"/> Migrant workers <input checked="" type="checkbox"/> Other: <u>All services provided in Spanish and English; other language, communication and physical needs accommodated by request</u> 	<p>Appointments may take 2 weeks (on average);</p> <p>Some clinic services may be offered on a quarterly calendar basis</p>	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> No fees <input type="checkbox"/> Sliding scale fee <input type="checkbox"/> Flat fee \$ _____ <input type="checkbox"/> Hourly rate \$ _____ <input type="checkbox"/> Other: _____ 	<p>Days: M - F Hours: 9 - 5 Location: 521 Main St., Ste. H Watsonville 95076</p> <p>Contact Person: Angelica Gonzalez: 722-2845</p>